

## Black Screen

**TIP: MUST BE DONE WITH ADMINISTRATIVE PRIVILEGES!!**

When the program starts up, you get a black or blank screen. The best way to fix this is to re-install flash. The easiest way to reinstall flash is to goto the following website and look for the 'Get Adobe Flash Player' link as seen below:

<http://www.adobe.com>



At the moment, adobe tries to install the Google toolbar as well which may cause some [pop-up blocker problems](#). Be sure to uncheck the box that says install Google toolbar!

Click on the **Install Now** button.  
After installation, log back into Tell Me More™

[Main Menu](#)